

## **InnovaHiEd, LLC Online Purchase Terms and Conditions**

By placing an order with InnovaHiEd, LLC site, you are accepting these Terms & Conditions. Please read these Terms & Conditions before placing an order.

### **In these Terms & Conditions**

“We” and “us” means InnovaHiEd, LLC.

“You” means the person placing an order.

“The contract is agreed” – by completing and submitting an electronic order form, you are making an offer to purchase products which, if accepted by us, will result in a binding contract. An acceptance email from us confirms that the contract is formed.

By using the website to buy products online, you confirm that you are at least 18 years old.

### **Ordering**

By completing and submitting an electronic order form, you are making an offer to purchase goods which, if accepted by us, will result in a binding contract. Please note that products will not be sent (or links to online products) until we have authorization from your payment card issuer. We will not be liable if there is a delay, and we will not accept your order if payment is not authorized.

Certain steps must be followed for a contract to be formed, as described below.

#### ***After you have placed your order:***

You will receive an email to acknowledge your order. It will confirm which products you have ordered. This email is not an order acceptance from us.

When an order for downloadable e-books, audios, or other downloadable products has been placed, you will be redirected to a ‘thank you’ page which will require you to verify your name and email address. Once that information has been verified, you will be redirected to a download page which will allow you to download the purchased content. You will also receive an email containing the link to the download page.

We do not have to accept your order, and for example, we will not accept your order if:

- We do not have the products in stock
- Your payment is not authorized
- There is an error on our website regarding the price or other details of the products
- You have cancelled it in accordance with the instructions below

We reserve the right to refuse any order.

### **Cancelling an order before the product has been sent**

If you change your mind after placing an order, you can cancel it at any time before we send it. Please see the Contact us page for our telephone number. You will need to give us your name and address details, as well as your order number to cancel your order.

### **Cancelling an order before the product has been sent or downloaded**

If you change your mind after placing an order, you can cancel it at any time before we send it. Please see the Contact us page. You will need to give us your name and address details, as well as your order number to cancel your order.

A downloaded ebook is not returnable.

### **Returning products after sending**

Each product sold through InnovaHiEd, LLC site is guaranteed. If you are not satisfied with the product after receiving it, contact us for return of the payment price, as indicated in the guarantee.

### **Pricing and payment**

Prices throughout the website are quoted in U.S. dollars, and payment can only be accepted in U. S. Dollars. Packing and delivery costs, if any, will be added to the total price of your purchase.

While we make every effort to ensure that the products shown on our website are currently available at the price shown, we cannot guarantee that this will always be the case. If products you have ordered are unavailable, you will be notified as soon as possible.

The price you pay is the price of the products shown at the time you place your order, even if the price of the product has since changed.

### **Changes to Terms & Conditions for buying products online**

We reserve the right to change these Terms & Conditions for buying products online from time to time. If this happens, we will notify you by posting the new Terms & Conditions for buying products online on the website. If you do not wish to be governed by the revised Terms & Conditions for buying products online, you must not place any further orders.

These Terms & Conditions for buying products online are governed by the law of the United States and Puerto Rico.

If any part of these Terms & Conditions for buying products online is found to be invalid by law, the rest of them remain valid and enforceable.

Thank you,

**InnovaHiEd, LLC**